



Provider Notice

From: Magellan Healthcare

Subject: Claim enhancements coming soon on Availity

Overview

Today, Magellan providers use Availity Essentials to check eligibility and benefits information, submit claims, check claims status, and view remittance and explanation of payment/explanation of benefits (EOP/EOB) information for members whose behavioral health benefits are managed by Magellan. You'll soon see enhanced functions in these applications.

Coming soon

On Oct. 17, Availity will release new claim enhancements for Magellan providers. These include:

- Enhanced Claim Status
- Claim Coordination of Benefits Attachments
- Additional Benefit Note

Enhanced Claim Status (ECS)

Enhanced Claim Status will show additional claim details in Availity Essentials, such as:

- Copayments and deductibles
- Denial codes and descriptions

Claim Coordination of Benefits (COB) Attachments

Claim COB Attachments will allow submission of COB documentation through Availity Essentials, such as:

- Explanation of payment from primary payer

Additional Benefit Note (ABN)

Additional Benefit Note gives providers access to supplemental benefit information that may not fit in a standard Eligibility and Benefits (E&B) response, such as:

- Funding source and description
- Claims filing limit
- Member cost share

Let's get started

If you submit Magellan claims for behavioral health services and haven't started using the Availity portal yet, [get started now](#) to be ready take full advantage of claim functions and these enhancements coming Oct. 17!

Questions?

Please contact Magellan at IdahoProvider@MagellanHealth.com.