



Provider Notice

From: Magellan Healthcare

Subject: MCPE quick facts: Gainwell enrollment and Magellan claims

Overview

Magellan is sharing this quick facts communication to help clarify Managed Care Provider Enrollment (MCPE), Gainwell enrollment requirements, and taxonomy claim submission expectations.

For additional information, providers should review the related [Information Release](#) published July 30, 2026.

Quick facts

What is changing?

Beginning Sept. 1, 2026, Magellan will deny behavioral health claims if all servicing provider's NPI's are not enrolled with Gainwell when enrollment is required. At this time, enrollment is only required for providers with an NPI that has a taxonomy on the [provider type and specialty](#) list in the Idaho Medicaid handbook crosswalk and per the latest exceptions in the [Information Release](#).

Does Gainwell replace Magellan?

No. Gainwell manages Idaho Medicaid provider enrollment. Magellan continues to administer the Idaho Behavioral Health Plan and remains the contact for behavioral health claims, taxonomy submission requirements and IBHP claim processing questions.

Do I still need to be contracted with Magellan?

Yes. Gainwell enrollment and Magellan network participation are separate requirements. Providers must maintain their Magellan network participation and complete Idaho Medicaid enrollment through Gainwell.

Who needs to enroll with Gainwell?

Providers must enroll each NPI they intend to bill Magellan with if that NPI falls within an applicable [provider type and specialty](#) listed in the Idaho Medicaid handbook crosswalk. Providers should enroll their applicable taxonomies under that NPI.

The following specialties for groups and facilities, PT/PS, are exempt from Gainwell enrollment:

- **C00306234:** Multi-Specialty/193200000X
- **C00307100:** Single-Specialty/193400000X
- **C00304635:** Clinic/Center - Rural Health Clinics/261QR1300X
- **C00304629:** Clinic/Center - Federally Qualified Health Center (FQHC)/261QF0400X

Are Idaho Tribal providers required to enroll with Gainwell?

No. Idaho Tribal providers are exempt from the Gainwell enrollment requirements.

What if I already enrolled with Gainwell?

Providers who have previously enrolled should verify with Gainwell that their enrollment information is current and active, including licensure, insurance, provider type and specialty, and other required provider information.

What if my claim denies after September 1?

If a claim denies because the billing NPI is not enrolled with Gainwell, providers should first confirm their enrollment status with Gainwell. Providers should **not submit a claim dispute due to failure to enroll**.

Magellan can assist with taxonomy submission, behavioral health claim submission, and IBHP claims processing questions.

Taxonomy reminders

Beginning Sept. 1, 2026, claims submitted without required taxonomy information will deny or reject. Providers should ensure taxonomy fields are completed before submitting claims. As a reminder, Idaho Tribal providers are exempt from this claim submission requirement.

For professional claims, taxonomy information should be included for billing and rendering providers when applicable. For institutional claims, the billing provider taxonomy should be reported in the appropriate taxonomy field.

Where to go for help

Gainwell enrollment questions

Contact Gainwell for questions about enrollment, application status, provider type or specialty selection, and retroactive enrollment requests.

- **Email:** IDProviderEnrollment@Gainwelltechnologies.com
- **Phone:** 1-866-686-4272, option 1
- **Provider Relations Consultants (PRCs):** [How to Contact Your Provider Relations Consultants \(PRC\) - All Items](#)

Magellan claims or taxonomy questions

Contact Magellan for questions about IBHP claim submission requirements, taxonomy placement on claims, Availity taxonomy setup, or behavioral health claims processing.

- **Email:** IdahoProvider@MagellanHealth.com

Open office hours

Magellan will offer open-office hour sessions for providers throughout the month of August. **These are not training sessions; providers should only attend if they have questions regarding the enrollment process.**

To register, please select a date and time that works best for you:

- [Monday, Aug. 24, 2026, 9 a.m. \(Mountain\), 8 a.m. \(Pacific\)](#)

- [Thursday, Aug. 27, 2026, 2 p.m. \(Mountain\), 1 p.m. \(Pacific\)](#)

Resources

Additional resources are available in the MCPE/Gainwell Toolkit on the Submitting Claims page, including:

- [New Provider Enrollment User Guide – Individual](#)
- [New Provider Enrollment User Guide – ORP](#)

Providers may also review previous Magellan communications about MCPE, Gainwell enrollment and taxonomy requirements:

- [Enroll with Gainwell by September 1 to avoid claim denials](#)
- [Taxonomy codes must be included on claims submitted to Magellan for payment](#)

Questions?

Please contact Magellan at IdahoProvider@MagellanHealth.com.