Provider Notice

From: Magellan Healthcare
Subject: New Availity feature: View member funding source for SUD services

Overview

Magellan is pleased to announce a new enhancement in Availity Essentials that allows providers to view a member's funding source.

Among other funding services, this new feature will allow providers to determine if a SUD client is eligible for services supported through the State Opioid Response (SOR) or the Substance Use Prevention, Treatment and Recovery Services (SUPTRS) grant. This update is intended to support accurate billing, improve visibility and reduce confusion regarding funding alignment for substance use disorder (SUD) services.

What providers should know

- Providers can view a member's funding source and program alignment directly in Availity when running an Eligibility and Benefits transaction.
- Funding visibility includes identification of programs such as:
  - State Opioid Response (SOR)
  - Substance Use Prevention, Treatment and Recovery Services (SUPTRS)
  - Adult Mental Health (AMH)
  - Children's Mental Health (CMH)
  - Youth Empowerment Services (YES)
- This information is available for both Medicaid and non-Medicaid members, helping providers ensure accurate billing and alignment with funding requirements.

Examples of funding visibility in Availity

When running an Eligibility and Benefits transaction in Availity, providers may see funding and program information displayed under the Member ID number in the Plan Name and Plan Number fields.

Examples include:

- **Plan Name:** Non-Medicaid SUD-PWID **SOR**-PWID
  - **Plan Code:** IDA05 01
- **Plan Name:** Non-Medicaid SUD-ESSH **SUPTRS**-ESSH
  - **Plan Code:** IDA09 02
- **Plan Name:** Non-Medicaid Exception Enrollment-Adult MH Adult Mental Health

    - **Plan Code:** IDD01 01
- **Plan Name:** Medicaid Children (Age 0-17) YES Program
    - **Plan Code:** IDB01 01

These fields help identify whether a member is supported through Medicaid or state funding, and indicate the applicable program, such as SOR, SUPTR, AMH, CMH or YES.

How to view member plan and funding information in Availity

To view member plan and funding information for a member, complete the following steps:

- Navigate to **Patient Registration**
- Select **Eligibility and Benefit Inquiry** from the dropdown menu
- Complete the Eligibility and Benefit search by entering member details in the required fields and select **Submit**
- Review the search results
    - The **Plan Name** will be displayed to the left of the Magellan Healthcare logo

Why this matters

- Ensures that the correct funding source is being used and reduces the need for future corrections that may impact the provider
- Supports compliance with SOR and SUPTR requirements
- Reduces billing errors and claim denials related to funding misalignment
- Enables providers to quickly determine whether a SUD member's services are supported by SOR or SUPTR funding, helping identify when federal SAMHSA Unified Performance Reporting Tool-A (SUPRT-A) and SUPRT-C client data reporting requirements apply
    - For additional information and access to required forms, please visit the Provider Forms page on MagellanofIdaho.com.
- Helps providers identify youth enrolled in Medicaid's YES Program, including those who may require a Person-Centered Service Plan (PCSP) or may be eligible for Medicaid-paid respite services.

Provider action

- Review funding information in Availity prior to submitting claims for SUD services
- Ensure billing and clinical staff are aware of funding distinctions when selecting diagnosis codes and submitting claims

Questions?

Please contact Magellan at IdahoProvider@MagellanHealth.com.