Magellan Youth Care Coordination Flyer

Case Management

Service provided by Community Providers

This service is **for all ages**. Case Management helps people and their families get the support they need. Case Managers work with you to make a plan for care and connect you to services that can help. They make sure you get the right help at the right time. Case Managers also gather important information, set up services, and check in with you to make sure everything is going well.

What is the criteria?
This service can help you connect to the resources and support you need.

How to find a provider?
Provider Directory:
https://magellanofidaho.com/provider-network

Phone: 855-202-0973*

*Magellan can help find a case manager.

Magellan HEALTHCARE®

Last Update Date: 01/28/25

Intensive Care Coordination (ICC)

Service provided by Magellan

This service is **for all ages.** Intensive Care Coordination (ICC) helps manage care and create a plan that works for you. The Care Coordinator listens to your needs, brings together input from others who support you, and builds a flexible plan that can grow and change as your needs do.

ICC is for youth* who:

- **Have** a Child and Adolescent Needs and Strengths (CANS) assessment with an overall level of care of Comprehensive or Intensive; or
- **Have** a high risk of needing to live outside the home because of mental health needs; or
- **Have** been in three or more foster care placements in the past 24 months due to mental health needs; or
- **Have** involvement with at least one other child-serving system related to behavioral health; or
- **Have** been under age 12 and hospitalized or detained in the past six months due to mental health needs; or
- **Have** been hospitalized more than once for mental health needs in the past 12 months; or
- **Have** a current out-of-home placement due to mental health needs but could safely return home or to the community within 90 days if the right supports were in place.

How to refer?
Intensive Care Coordination Referral Form:
https://magellanofidaho.com/web/magellan-of-idaho/w/member-handbook-and-forms-2

Phone: 855-202-0973

*If you are over 18 years old, check the Magellan Provider Handbook for criteria.

Wraparound Intensive Services (WInS)

Service provided by Community Providers & Division of Behavioral Health (DBH) Wraparound Competency Center

This service is for **youth under 18**. WInS is a special type of intensive care coordination. It's a personalized planning process where a team of professionals and support people work together to create a care plan for children and youth with complex needs. This approach focuses on listening to families and youth and using community-based services to support positive results. Families and youth are encouraged to share their thoughts and ideas during the process. Wraparound usually takes about 12 to 14 months.

WInS is for youth who:

- **Have** a Child and Adolescent Needs and Strengths (CANS) assessment with an overall level of care of Comprehensive or Intensive;
- **Have** involvement with at least one other child-serving system related to behavioral health.;
- **Have** involvement or needs in at least 2 or more child serving systems (mental health, juvenile justice, child protection, school, or medical); and
- **Have** a need for intensive care coordination or limited progress with current coordination efforts.

In addition, the youth may:

- Be at risk of needing out-of-home placement; and/or
- Need to transition from a higher level of behavioral health such as:
  - Intensive home and community-based services
  - Intensive Outpatient (IOP)
  - Partial Hospitalization (PHP)
  - Hospitalization
  - Residential Care

How to find a provider?
Provider Directory:
https://magellanofidaho.com/provider-network
Referral Form: https://magellanofidaho.com/web/magellan-of-idaho/w/provider-forms

Phone: 855-202-0973*
Wraparound Email: Wraparound@dhw.idaho.gov

*Magellan can help find a Wraparound Provider.